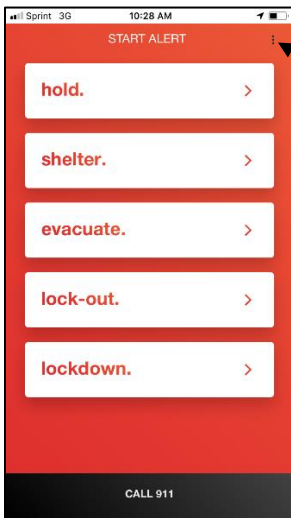
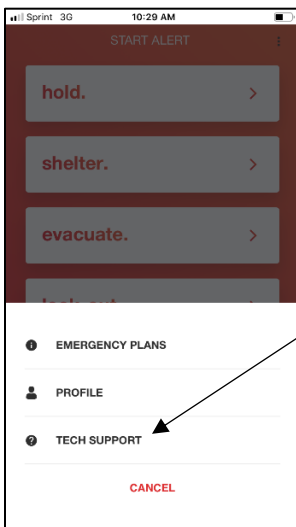


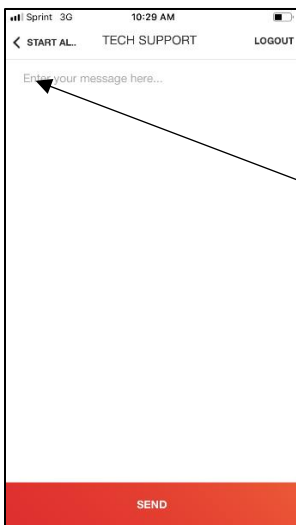
Submitting Tech Support Tickets



Tap on the three vertical dots at the right corner of the screen



At the bottom of the screen, tap on "Tech Support"



Type the issue you are experiencing with your device, then click "send"

We recommend that users submit tech support tickets using their mobile device. This allows our software engineers to identify "phone/device-specific" issues. Most reported issues are related to hardware (e.g. smart phones/pads, etc.) and end user error. Our tech team will work to resolve any issues in a timely manner